



## Quality assurance in the internal audit work

### Delivered by: **Mihails Hodjakovs, CIA, CISA**

Internal audit professional with 15+ years of international experience in banking, retail and international companies.



#### Objectives:

- Understand the concept of quality in internal audit and its impact on audit credibility and value creation
- Identify key quality principles and criteria applicable to internal audit activities
- Understand Global Internal Audit Standard's section related to audit quality and QAIP
- Recognise common quality risks and typical problems at each stage of the audit process
- Apply best practices to improve audit planning, execution, reporting, and communication
- Gain a practical understanding of quality assessment and continuous improvement approaches



#### Skills delivered:


- Apply quality principles consistently throughout the internal audit lifecycle
- Assess audit work against quality criteria such as accuracy, completeness, timeliness, and clarity
- Identify and address quality weaknesses in audit planning and fieldwork
- Support internal and external quality assessments and contribute to QAIP activities
- Strengthen communication of audit results with management and stakeholders



#### Designed for:

- Internal Audit and Assurance Teams
- Heads of Internal Audit and Audit Managers
- Senior Management involved in assurance oversight
- Professionals preparing for quality assessments or QAIP implementation

TOPIC	DURATION
<b>1. Course Overview</b> <ul style="list-style-type: none"> <li>Lecturer</li> <li>Objectives</li> <li>Agenda</li> </ul>	5 min.
<b>2. Quality in internal audit</b> <ul style="list-style-type: none"> <li>Why quality matters</li> <li>Trust and decision-making</li> <li>Added value of internal audit</li> </ul>	15 min.
<b>3. Quality principles and criteria Transparency</b> <ul style="list-style-type: none"> <li>Independence and objectivity</li> <li>Professional competence</li> <li>Accuracy, completeness, timeliness</li> <li>Effective communication</li> </ul>	15 min.
<b>4. Quality across audit phases</b> <ul style="list-style-type: none"> <li>Planning: common issues and best practices</li> <li>Fieldwork: evidence, documentation, communication</li> </ul>	30 min.
<b>5. Quality in reporting and results communication</b> <ul style="list-style-type: none"> <li>Clear conclusions and recommendations</li> <li>Stakeholder engagement</li> <li>Common reporting pitfalls</li> </ul>	25 min.
<b>6. Quality assessment and improvement</b> <ul style="list-style-type: none"> <li>QAIP structure and purpose</li> <li>Internal and external assessments</li> <li>Continuous improvement cycle</li> </ul>	20 min.
<b>7. Summary and FAQs</b> <ul style="list-style-type: none"> <li>Key takeaways</li> <li>Frequently asked questions</li> </ul>	10 min.
<b>TOTAL</b>	<b>2 hours</b>

 **Duration:**  
2 hours (2 CPD Units)

 **Language:**  
English

 **Delivery mode:**  
Pre-Recorded

 **Skills level:**  
Intermediate

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